



CAGS Supplies – Order Form

(Payment required upon receipt of invoice, prior to shipping)

<u>Item</u>	<u>Description</u>	<u>Price*</u>	<u>Order QTY</u>
Brochures	Sold in quantities of 50	\$15.00	
Warranty labels	Sold in quantities of 1000	\$55.00	
Uniform crests	Each (3.75" X 1.4")	\$4.50	
Posters	Each (18" X 24")	\$5.00	
Exterior sign	Each (18" X 48")	\$95.00	
Interior Plaque	Each (8.5" x 11")	\$30.00	
Warranty Card	Sold in quantities of 500	\$45.00	

* **Note** – Prices exclude shipping/postage and applicable taxes

This order is for:

Business Name: _____

Contact Person: _____ Date: _____

Signature: _____

Mail / Fax or e-mail completed form to: CAGS Program Manager

Mail: Unit 1, 8980 Fraserwood Court, Burnaby, BC V5J 5H7

Fax: 604-432-1756

Email: agd@ara.bc.ca



Certification package

The first year certification package will include the following:

- Exterior signage
- Interior plaque
- Brochure (50)
- Poster (1)
- Warranty stickers (1000)

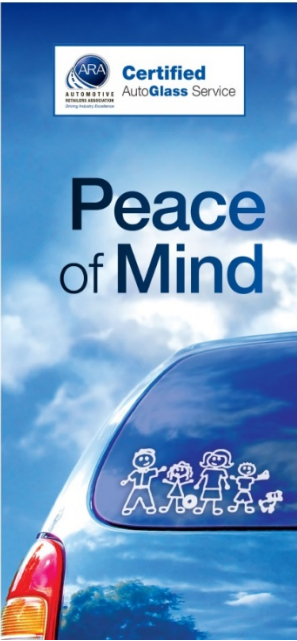
Exterior signage (Aluminum) 18" x 48"



Plaque – 8.5" x 11" (included with program fees)



Brochure – 8.5” x 11” tri-fold



Peace of Mind



Lifetime warranty valid throughout the certified network.



Automotive Retailers Association
Tel: 604-432-7987 • Fax: 604-432-1756
Unit 1 – 8960 Fraserwood Court
Burnaby, BC, Canada V5J 5H7

As a member of the ARA Certified Auto Glass Service network, we take our responsibility for your safety seriously. The ARA Certified Auto Glass Service Provider logo is our stamp of approval and the sign you can trust to know you are dealing with an industry leader.

ARA Certified Auto Glass Service

Driving Industry Excellence

ARA Certified Auto Glass Service

ARA Certified Auto Glass Service Providers' commitment makes them the best in the industry. To become a certified service provider shops must meet and maintain the highest levels of performance. The Automotive Retailers Association only certifies service providers which meet and maintain the Association's criteria. This insures that you as a consumer are getting the highest level of service quality.

ARA Certified Auto Glass Service Providers meet standards of performance for Customer Service, Training, and Repair Quality. You can be confident in your choice of service provider and know your vehicle is properly repaired when you deal with an ARA Certified Auto Glass Service Provider.

What you can expect:

1. Consistency:
 - a. A clear explanation of the repair process
 - b. A written quote
 - c. No hidden fees or surprises
2. Stress free claims processing. Your claim will be processed on your behalf.
3. Your vehicle returned to original factory specification.
4. The latest tools and technology in the repair of your vehicle. Technicians committed to on-going learning with annual competency evaluations.
5. Network wide warranty:
 - a. Lifetime guarantee for as long as you own the vehicle
 - b. Honoured throughout the ARA certified network



Frequently Asked Questions:

- Q.** How do I make an insurance claim? Is it hard, does it take time to get a decision?
A. Our staff is familiar with all insurers, we make the claim process easy and in most cases, your claim is created immediately.
- Q.** Aren't all windshield replacements the same?
A. Hidden damage, improperly prepared metal, misuse of adhesives, substandard glass are factors that compromise both your safety and the integrity of your vehicle. "Certified" shops guarantee your vehicle has been repaired to OEM specs.



- Q.** Why should I have an ARA certified auto glass service provider install my glass?
A. Correct parts and installation is critical. 30% of a vehicle's structural integrity is dependent upon the windshield. Your vehicle will only perform correctly if it meets original factory specification.
- Q.** Aren't all provincially certified technicians the same?
A. While most technicians should hold the same credentials, many use out dated procedures and materials. Our program ensures technicians use the latest practices through on-going education requirements

ARA Certified Auto Glass Service

Poster – 18" x 24"



**Peace
of Mind**



Warranty Sticker – 0.5" x 1.5"

